



Corporate Office
Bala Cynwyd, PA
800.873.4552
610.617.7940 Fax

Central Region
Leawood, KS
877.439.7459
866.823.1864 Fax

Florida Region
Altamonte Springs, FL
877.672.7945
877.846.4830 Fax

Metro Region
Lawrenceville, NJ
866.586.6122
609.512.3141 Fax

Garden City, NY
516.542.1200
516.542.8767 Fax

Mid-Atlantic Region
Harrisburg, PA
877.562.2342
717.558.7541 Fax

North Central Region
Naperville, IL
800.547.9967
630.428.9639 Fax

Northeast Region
West Bridgewater, MA
888.292.3881
877.748.1162 Fax

East Hartford, CT
860.528.5913
860.610.0471 Fax

Northwest Region
Tigard, OR
800.669.9497
800.364.6809 Fax

Ohio Valley Region
Dublin, OH
877.521.8234
866.890.2509 Fax

Rocky Mountain Region
Highlands Ranch, CO
866.608.5898
303.200.5341 Fax

Southeast Region
Kennesaw, GA
800.303.1728
770.799.3099 Fax

Southwest Region
Addison, TX
866.246.5254
972.488.8530 Fax

Sunbelt Region
Mission Viejo, CA
800.994.4121
949.582.1425 Fax

Western Region
Roseville, CA
800.846.9484
866.458.7695 Fax



PHILADELPHIA
INSURANCE COMPANIES

A Member of the Tokio Marine Group

A.M. Best A++ Rating
Ward's Top 50
97.5% Claims Satisfaction
100+ Niche Industries



800.873.4552 | **PHLY.com**

NURSING HOMES

Philadelphia Insurance Companies (PHLY) specializes in the Nursing Home industry. We understand how to provide a flexible and comprehensive insurance program for risks all across the United States.

Key Benefits

Property

- Ultimate Coverage - broad proprietary property coverage form including Flood and Earthquake where available
- Special Causes of Loss coverage on buildings, contents, loss of income, and extra expense
- Agreed Value (no coinsurance) available
- Blanket limits available
- Back up of sewers and drains included as a cause of loss
- Coverage for building foundations, underground pipes, flues, and drains
- Demolition coverage included
- Increased Cost of Construction coverage
- Accounts Receivable coverage included
- Valuable Papers coverage included
- Alarm System Upgrade coverage provided
- Emergency vacating expense included
- Personal Effects coverage for resident's property
- Resident's Money and Securities coverage

Automobile

- Owned auto including transportation of residents
- Non-owned/hired auto
- Hired car physical damage
- Rental reimbursement for private passenger vehicles

Crime and Fidelity

- Employee Dishonesty (blanket fidelity)
- Forgery or Alteration
- Theft, Disappearance, and Destruction

- Money and Securities coverage (inside/outside) provided
- Money Orders and Counterfeit Paper Currency coverage provided

Bell Endorsement - Includes \$50,000 limits each for Business Travel Accident Benefit, Donation Assurance, Emergency Real Estate Consulting Fee, Identity Theft Expense, Image Restoration and Counseling, Key Individual Replacement Expenses, Kidnap Expense, Terrorism Travel Reimbursement, and Workplace Violence Counseling. \$25,000 limits for each Conference Cancellation, Fundraising Event Blackout, Political Unrest (\$5,000 per employee), Temporary Meeting Space Reimbursement, and \$1,500 Travel Delay Reimbursement

Crisis Management Enhancement Endorsement \$25,000 limit for crisis management emergency response expenses incurred because of an incident giving rise to a "crisis"

Documents Required for Proposal

- Completed, signed, and dated Nursing Homes application
- Currently valued insurance company loss runs for the current policy period plus three (3) prior years
- Ultimate Coverage Update questionnaire

Risk Management Services

- Product specific web-based Risk Management Services solutions through PHLY.com/RMS
- Free online interactive Defensive Driver Training course and examination
- Regular e-flyer communications on current Risk Management Services issues and Large Loss Lessons Learned
- Strategic partnership with best-in-class vendor for discounted background & motor vehicle record (MVR) checks

10 REASONS WHY™

1. Residents Money and Securities coverage included
2. Blanket limits available
3. Coverage for building foundations and underground pipes, flues, and drains included
4. Automobile coverage available (including transportation of residents)
5. Increased Cost of Construction coverage included
6. Demolition coverage included
7. Ultimate Coverage - broad proprietary property coverage form including Flood and Earthquake where available
8. Emergency Vacating Expense coverage included
9. Personal Effects coverage for resident's property included
10. Interest-free installments available for accounts that generate at least \$2,000 in premium

CONTACT US 800.873.4552 | **PHLY.com**

13 REGIONAL OFFICES: For the office nearest to you, please see the listing on the front page.

RISK MANAGEMENT SERVICES: 800.873.4552

CLAIMS REPORTING: 800.765.9749

800.685.9238 Fax | E-mail: claimsreport@phly.com
Gather facts, mitigate loss, inventory damage

PAYMENT OPTIONS: 877.438.7459

E-mail: custserv@phly.com | Direct billed |
Interest-free installments available | MasterCard,
Visa, Discover, American Express, electronic checks

ABOUT US

Company Profile

Philadelphia Insurance Companies (PHLY) headquartered in Bala Cynwyd, PA, designs, markets, and underwrites commercial property/casualty and professional liability insurance products, incorporating value-added coverages and services for select industries. By maintaining a disciplined approach to business, we provide greater security for our policyholders and superior value for our shareholder. PHLY has field offices strategically located across the United States to provide superior service. Rated "A++" (Superior) by A.M. Best Company. Rated "AA-" by Standard & Poor's. PHLY is a member of the Tokio Marine Group, Japan's oldest and leading property/casualty insurer.

PHLY has three underwriting divisions:

Commercial Lines

Management & Professional Liability

Personal Lines

A.M. Best Rating

The Company's two insurance subsidiaries are pooled for risk assumption and accumulated surplus. A.M. Best Company has assigned the insurance subsidiaries an "A++" (Superior) rating.

Standard & Poor's

Assigned "AA-" for counterpart credit and financial strength.

Ward's 50®

Nationally recognized as a member of Ward's 50 Benchmark Group of Property/Casualty insurance companies for outstanding achievement in the areas of financial strength, claims performance, and consistently favorable underwriting results.

MISSION STATEMENT

PHLY is a team of motivated, high achievers committed to delivering innovative products and unsurpassed service to niche insurance markets. By maintaining a disciplined approach to business, we provide greater security for our policyholders and superior value for our shareholder. We believe that integrity and mutual respect are the foundation of long-term and fulfilling relationships with our employees, customers, and business partners.

Philadelphia Insurance Companies is the marketing name for the insurance company subsidiaries of the Philadelphia Consolidated Holding Corp., a Member of the Tokio Marine Group. Coverage(s) described may not be available in all states and are subject to Underwriting and certain coverage(s) may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds. © 2014 Philadelphia Consolidating Holding Corp., All Rights Reserved.

